

# Broadway Estates Veterinary Clinic COVID-19 Announcement

The health and well-being of your pet is our top priority. As news of the COVID-19 in our community continues to develop, we are monitoring the situation closely. At this time, Broadway Estates Veterinary Clinic remains open and is operating under regular business hours.

While the CDC and other health authorities have indicated that dogs, cats, and other domestic animals are not considered at risk for contracting COVID-19, we are taking extra precautions to ensure the health and safety of humans within our facilities— notably our clients and staff. With that said, we may experience understaffing in the next few weeks and ask that you be patient with us as we make necessary arrangements.

If you are ill or experiencing flu-like symptoms and have an upcoming appointment, we have several options and accommodations available:

- Please let us know in advance if you would like to reschedule. (As we encourage you to stay home)
- We will come to your car to get your pet and bring them back out. Pet owners are not permitted within the building at this time due to safety concerns.
- Please arrive 5-10 minutes before your scheduled appointment time, remain in your car and call us when you arrive. If you would like to walk your dog around please remain at least 6 feet away from other pet owners. When you arrive call us at 303-795-2584. A staff member will gather information about your pet and discuss current concerns on the phone then come outside to retrieve your pet. Please make sure you mention all pertinent details to the employee when they come outside so we can streamline your pet's appointment.

You can also email us this information if you wish to [bevcco@gmail.com](mailto:bevcco@gmail.com). If your pet is sick please provide the following information: what is the primary reason for your visit? Please describe the symptoms? How long has it been going on? Is

your pet experiencing any coughing, sneezing, vomiting or diarrhea? How is their appetite and energy level?

We will do our very best to stay on schedule with our standard appointments times, however we request your patience as we adjust to these new guidelines. Your pet will still be treated with the utmost care and compassion while being examined and then the doctor will call with the exam findings, diagnostic options (if needed), and recommendations.

All credit cards will be taken over the phone and your dog promptly returned to you outside the clinic following payment. If you would like to reschedule your appointment when you can remain with your pet we are happy to do so!

For more information and health guidance regarding COVID-19, please visit the CDC or WHO websites. For more information on animal health related to COVID-19 visit the AVMA website at: <https://www.avma.org/resources-tools/animal-health-and-welfare/covid-19> and DDFL at

<https://www.ddfl.org/news/dumb-friends-league-statement-on-covid-19-coronavirus/>